

A112b SAM Accounts

Last updated: July 2023

The library uses Smart Access Management (SAM) software to time computer sessions and allow patrons to have money in online accounts to pay for copying and printing. In addition, SAM interfaces with the library's integrated computer system to determine the internet privileges of patrons and allow or block access accordingly. Patrons are required to log on to SAM using their own library card barcode. Visitors without a library card may use a library-provided guest pass.

Money can be added to a patron's account at the Adult's or Children's Service Desks. Patrons may put up to \$20 on their account, including on guest passes.

Money added to SAM accounts is refundable in person after printing is complete. All funds on SAM accounts that have been inactive for seven (7) years or attached to deleted accounts will be considered a donation to the library and be added to the library's general fund.

Staff at the service desk may print documents and, at their discretion, provide a limited number of free pages to patrons.

Patrons who misuse or abuse SAM procedures or interfere with other library patrons' computer use may be asked to leave the library and may have their computer privileges suspended.
